

Terms And Conditions

Registration & Payment

All registrations and payments must be completed via the official registration form. A child's place is only confirmed once full payment and proof of payment have been received and verified.

Programme Availability

Camps run on a weekly basis and are subject to availability. ProEd reserves the right to cancel or adjust programmes if minimum numbers are not met for each camp or due to unforeseen circumstances. Please note that during week 1 of camp, June 17th is a holiday and there is no camp that day - prices have been adjusted accordingly.

Cancellations & Refunds

There will be no refunds for cancellation after payment, however, you may move to a different camp with the same vendor if there is availability. Should there be no further availability then we will credit the value of the camp to the next holiday camp.

Refunds (if minimal sign ups are not reached) will be processed within 30 days. No refunds will be issued for missed days or no-shows.

Changes to Bookings

Requests to change weeks or programmes are subject to availability and must be made in advance. ProEd will do its best to accommodate changes but cannot guarantee availability.

Attendance & Punctuality

Children are expected to arrive on time and attend the full camp day. Late arrivals or early departures must be communicated in advance.

Health & Safety

Parents/guardians are required to disclose any medical conditions, allergies, or special requirements at the time of registration.

ProEd reserves the right to decline participation if a child is unwell or if their attendance may pose a safety risk.

Behaviour Policy

All participants are expected to behave respectfully towards staff and other students. ProEd reserves the right to remove a child from the programme if behaviour is deemed unsafe or disruptive. No refund will be issued in such cases.

Liability

While all reasonable care is taken to ensure safety, ProEd is not liable for loss, damage, or injury sustained during the programme. There will be a full time nurse on duty. Camp attendance is at own risk.

Personal Belongings

Children are responsible for their personal belongings. ProEd is not responsible for lost or damaged items.

Photography & Media

Photos and videos may be taken during camps for educational and promotional purposes. Please notify the team in writing if you do not wish your child to be included.

Transportation

School bus services (if selected) are subject to availability and additional terms. Parents must ensure timely pick-up and drop-off, the bus can wait no longer than 5 minutes.

Force Majeure

ProEd is not responsible for delays or cancellations due to events beyond its control, including but not limited to natural disasters, government restrictions, or unforeseen disruptions.